

Sunday, 2 September 2018	SESSION, CHAIR
08:30 – 09:00	Arrival & Welcome at 2Stein
09:00 – 09:30	Introduction and presentations
<p>Session 1 09:30 – 11:00</p> <p><i>Coffee Break</i> 11:00 – 11:15</p> <p>Session 2 11:15 – 12:45</p> <p><i>Lunch</i> 12:45 – 13:45</p> <p>Session 3 13:45 – 15:15</p> <p><i>Coffee Break</i> 15:15 – 15:30</p> <p>Session 4 15:30 – 17:00</p>	<p>PhD Colloquium, SE, Chairs: Anneke Zuiderwijk-van Eijk, Gabriela Viale Pereira, Ramon Gil-Garcia, Ida Lindgren Expert Panel: Hans Jochen Scholl, Marijn Janssen, Tomasz Janowski, Noella Edelmann, Thomas Lampoltshammer</p> <p>Session 1</p> <ul style="list-style-type: none"> • Smart Sustainable Cities Assessment Framework (<i>Adeoluwa Akande</i>) • Solving Adaption and Coordination Problems of Networked e-Government Systems using Platform Strategies (<i>Alexander Hoose</i>) <p>Session 2</p> <ul style="list-style-type: none"> • An Integrative Look on Citizen Participation in E-Government (<i>Anthony Simonofski</i>) • Digitally Networked Health Advocacy: Towards a Contemporary Framework (<i>Judith Schossboeck</i>) <p>Session 3</p> <ul style="list-style-type: none"> • Analyzing IT Portfolio Management Adoption using Adaptive Structuration Theory – A Case Study (<i>Truls Löfstedt</i>) • Decision Support for Weighing the Potential Risks and Merits of Opening Data (<i>Ahmad Luthfi</i>) <p>Session 4</p> <ul style="list-style-type: none"> • Supporting the Holistic Management of Public Sector Information Technology Using Enterprise Architecture (<i>Maija Ylinen</i>) • Effective Visualisation to Enable Sensemaking of Complex Systems. The Case of Governance Dashboard (<i>Heike Vornhagen</i>)
17:00 – 17:30	Team up and prepare panel questions
7:30 – 18:15	Panel discussion
18:15	Closing and Sponsored colloquium dinner at 2Stein (www.2stein.at)

Monday, 3 September 2018		SESSION, LOCATION, CHAIR
DAY 1 – MORNING	8:30 – 9:15	<i>Registration</i>
	9:15 – 9:30	Opening Speeches, Main Hall (Audimax) <ul style="list-style-type: none"> • <i>Friedrich Faulhammer</i>, Rector of Danube University Krems • <i>Peter Parycek</i>, Conference Chair
	9:30 – 11:00	Keynote I + II, Main Hall (Audimax), Chair: <i>Peter Parycek</i> <ul style="list-style-type: none"> • <i>Bill Dutton</i>, College of Communication Arts and Sciences, Michigan State University, USA on "The Fifth Estate: A New Perspective on Democracy and the Internet" • <i>N.N.</i>
	11:00 – 11:30	<i>Coffee Break</i>
	11:30 – 12:30	Panel Discussion on "Digital Transformation of Public Sector", Main Hall (Audimax), Chair: <i>Helmut Leopold (Austrian Institute of Technology)</i> Panel experts: <i>Georg Bartmann, Head of Department for Economy, Tourism and Technology, Provincial Government of Lower Austria</i> <i>Markus Kaiser, Managing Director, Federal Computing Centre (BRZ), Austria</i> <i>Bill Dutton, College of Communication Arts and Sciences, Michigan State University, USA</i> <i>N.N.</i>
	12:30 – 13:30	<i>Lunch Break</i>

Monday, 3 September 2018		SESSION, LOCATION, CHAIR		
DAY 1 – AFTERNOON	12:30 – 13:30	<i>Lunch Break</i>		
	13:30 – 15:00	Workshop, Main Hall <ul style="list-style-type: none"> Roadmapping Government 3.0 (<i>Maria A. Wimmer, Alexander Ronzhyn, Gabriela Viale Pereira, Yannis Charalabidis and Harris Alexopoulos</i>) 	Open Session, SE , Chair: Thomas Lampoltshammer	Workshop, SE <ul style="list-style-type: none"> Using Social Media in Public Administrations (<i>Noella Edelmann, Bettina Höchtl and Daniel Medimorec</i>)
	15:00 – 15:30	<i>Coffee Break</i>		
	15:30 – 17:30	General E-Government & Open Government, Main Hall, Chair: Marijn Janssen <ul style="list-style-type: none"> Suomi.fi - Towards Government 3.0 with a National Service Platform (<i>Jesse Yli-Huumo, Tero Päivärinta, Juho Rinne and Kari Smolander</i>) Understanding an Integrated Management System in a Government Agency – Focusing Institutional Carriers (<i>Ulf Melin, Karin Axelsson and Truls Löfstedt</i>) Live Enrolment for Identity Documents in Europe (<i>Tarmo Kalvet, Henrik Karlzén, Amund Hunstad and Marek Tiits</i>) Understanding Public Healthcare Service Quality from Social Media (<i>Hong Joo Lee, Minsik Lee and Habin Lee</i>) 	General E-Democracy and E-Participation SE , Chair: Anneke Zuiderwijk-van Eijk <ul style="list-style-type: none"> Shaping Up e-Participation Evaluation: A Multi-Criteria Analysis (<i>Leif Sundberg</i>) Genres of Participation in Social Networking Systems: A Study of the 2017 Norwegian Parliamentary Election (<i>Marius Rohde Johannessen</i>) Evaluating E-Participation Institutional Design. A Pilot Study of Regional Platforms in Russia (<i>Andrei V. Chugunov and Yury Kabanov</i>) The State of E-Local Participation in Kampala Capital City Authority in Uganda: A Reality or Deception? (<i>Norbert Kersting and Andrew Matsiko</i>) 	Open Data, Linked Data & Semantic Web, SE, Chair: Ramon Gil-Garcia <ul style="list-style-type: none"> Investigating of Open Government Data Barriers - A Literature Review and Conceptualization (<i>Jonathan Crusoe and Ulf Melin</i>) Open Government Data Driven Co-Creation: Moving Towards Citizen-Government Collaboration (<i>Keegan McBride, Maarja Toots, Tarmo Kalvet, and Robert Krimmer</i>) Exploring Open Data State-of-the-Art: A Review of the Social, Economic and Political Impacts (<i>Shefali Virkar and Gabriela Viale Pereira</i>) Towards Open Data Quality Improvements Based on Root Cause Analysis of Quality Issues (<i>Csaba Csáki</i>)
	17:30 – 18:45	Track Chair Meeting & IFIP WG8.5 Business Meeting/ACO Meeting, Main Hall		
	19:15 – 22:00	<i>Cultural Programme (Boat Trip or Dürnstein)</i>		

Tuesday, 4 September 2018		SESSION, LOCATION, CHAIR
DAY 2 – MORNING	8:30 – 9:00	<i>Coffee Break</i>
	9:00 – 10:30	<p>Keynote III + IV, Main Hall (Audimax), Chair: Noella Edelmann</p> <ul style="list-style-type: none"> • Wolfgang Drechsler, Ragnar Nurkse Department of Innovation and Governance, Tallinn University of Technology, Estonia, on "The Pathfinder: e-Estonia as the beta-Version" • Sabine Junginger, Head Competence Center for Research in Design and Management, Hertie School of Governance, Berlin Germany, on "..."
	10:30 – 11:00	<i>Coffee Break</i>
	11:00 – 12:00	<p>Panel Discussion on „Co-Creation for sustainable digital Transformation“, Main Hall (Audimax), Chair: Peter Parycek</p> <p>Panel experts:</p> <p>Lukas Praml, <i>Chief Executive Officer, Austrian State Printing House (ÖSD)</i></p> <p>Claudia Garád, <i>Managing Director, Wikimedia Austria</i></p> <p>Sabine Junginger, <i>Head Competence Center for Research in Design and Management, Hertie School of Governance, Berlin Germany</i></p> <p>Ida Lindgren, <i>Linköping University, Sweden</i></p>
	12:00 – 13:00	<i>Lunch Break</i>

Tuesday, 4 September 2018		SESSION, LOCATION, CHAIR	
DAY 2 – AFTERNOON	12:00 – 13:00	Lunch Break	
	13:00 – 14:30	Workshop, Main Hall Exploiting open research data: new collaboration and privacy enhancement mechanisms“ (<i>Irina Susha, Anneke Zuiderwijk-van Eijk, Yi Yin Maria Theodoridou</i>)	Workshop, SE <ul style="list-style-type: none"> BRZ (N.N.)
	14:30 – 15:00	Coffee Break	
	15:00 – 17:00	General E-Government & Open Government, Main Hall, Chair: Jochen Scholl <ul style="list-style-type: none"> Group Development Stages in Open Government Data Engagement Initiatives: A Comparative Case Studies Analysis (<i>Arie Purwanto, Anneke Zuiderwijk-van Eijk and Marijn Janssen</i>) Managing Standardization in eGovernment: A Coordination Theory based Analysis Framework (<i>Dian Balta and Helmut Krcmar</i>) Towards the Implementation of the EU-wide “Once-Only Principle”: Perceptions of Citizens in the DACH-Region (<i>Cigdem Akkaya, Helmut Krcmar</i>) eLand Governance in India: Transcending Digitization (<i>Vijeth Acharya, Arkalgud Ramaprasad, Shraddha Vasudevan</i>) 	General E-Democracy and E-Participation, SE , Chair: Karin Axelsson <ul style="list-style-type: none"> Elite Capture and Co-optation in Participatory Budgeting in Mexico City (<i>Rebecca Rumbul, Alex Parsons and Jen Bramley</i>) Evaluation of Government Information Systems Effectiveness: the Case of e-Participation Portals in Russia (<i>Dmitrii Trutnev and Lyudmila Vidasova</i>) MPs and Audiences on Social Media during Emergencies: Automatic and Manual Content Analyses of Facebook Posts (<i>Nili Steinfeld and Azi Lev-On</i>) Urban Media Trends for Enabling Citizen Participation in Urban Planning: Old Wine in New Barrels? (<i>Bert P. Groot, Robin Effing and Mettina J. A. Veenstra</i>)
	17:00 – 18:00	General E-Government & Open Government, Main Hall, Chair: Robert Krimmer <ul style="list-style-type: none"> Stakeholders Engagement to Simplify Communication of Administrative Procedures in the Field of Immigration: Experimentation of Methods and Tools. (<i>Chiara Fioravanti and Francesco Romano</i>) Relationship between E-Government and Risk Management Systems: a Case Study in Accounting Firms (<i>Marcus Zittei and Francisco Fernandes</i>) 	General E-Government & Open Government, Main Hall, Chair: Panos Panagiotopoulos <ul style="list-style-type: none"> Organizational Interoperability in e-Government - A Case Study from the Greek Public Sector (<i>Vicky Margariti and Teta Stamati</i>) Open Data Education: Curriculum, Course Models and Learning model (<i>Maria Zotou, Efthimios Tambouris, Konstantinos Tarabanis, David Tarrant, Emily Vacher, Paul Hermans, Thomas Ryberg and Heilyn Camacho</i>)
18:30	Conference Dinner		

Wednesday, 5 September 2018		SESSION, LOCATION, CHAIR		
DAY 3 – MORNING	08:30 – 09:00	Coffee Break		
	09:00 – 11:00	<p>General E-Government & Open Government, Main Hall, Chair: Manuel Pedro Rodriguez Bolivar</p> <ul style="list-style-type: none"> Coordinating Public e-Services - Investigating Mechanisms and Practices in a Government Agency (<i>Frederik Söderström, Ulf Melin, Ida Lindgren, Zara Galzie</i>) The War on Corruption: the Role of Electronic Government (<i>João Martins, Bruno Fernandes, Ibrahim Rohman and Linda Veiga</i>) Local Open Government: Empirical Evidence from Austrian Municipalities (<i>Lisa Schmidhuber, Bernhard Krabina, Dennis Hilgers</i>) Who is Measuring What and How in EGOV Domain? (<i>Joana Carvalho, Delfina Soares</i>) 	<p>General E-Democracy and E-Participation, SE, Chair: Ida Lindgren</p> <ul style="list-style-type: none"> Government Engagement with the Civic Tech Community on Twitter: The Case of the New York City School of Data (<i>Crystal Charles and J. Ramon Gil-Garcia</i>) Innovative Public Participation in the 21st century: Assessing Initiatives with the I-Participation Index based on Cases from Municipalities in the Netherlands. (<i>Niels Primus, Robin Effing, Bert Groot, Mettina Veenstra and Sjoerd de Vries</i>) <p>Digital Collaboration and Social Media, SE, Chair: Ida Lindgren</p> <ul style="list-style-type: none"> Exploring Public Sector's Roles in Collaborative Consumption – A Research Agenda (<i>Sara Hofmann, Øystein Sæbø, Stefano Za and Alessio Maria Braccini</i>) A New Paradigm for Digital Collaboration in the Toy Industry: Empowering User Co-creation through Social Media Channels (<i>Christos Kontzinos, Ariadni Michalitsi-Psarrou, Ourania Markaki, Christos Ntanos and John Psarras</i>) 	<p>Social Innovation, SE, Chair: Gianluca Misuraca</p> <ul style="list-style-type: none"> Understanding the social implications of the digital transformation: insights from four case studies on the role of social innovation to foster resilience of society (<i>Gianluca Misuraca, Giulio Pasi and Gianluigi Viscusi</i>) <p>Open Data, Linked Data & Semantic Web, SE, Chair: Gianluca Misuraca</p> <ul style="list-style-type: none"> Data makes the Public Sector Go Round (<i>Christodoulou Paraskevi, Decker Stefan, Douka Aikaterini-Vasiliki, Komopoulou Charalampia, Peristeras Vasilios, Sgagia Sofia, Tsarapatsanis Vaio, Vardouniotis, Dimosthenis</i>) A Framework for Analyzing How Governments Open Their Data: Institution, Technology, and Process Aspects Influencing Decision-making (<i>Ahmad Luthfi, Marijn Janssen and Joep Crompvoets</i>) Limitations of Legal Warranty in Trade of Data (<i>Bettina Höcht, Lörinc Thurnay and Thomas J. Lampoltshammer</i>)
	11:00 – 11:30	Coffee Break		
	11:30 – 13:00	<p>Workshop AIT (N.N.)</p>	<p>Workshop SCOOP4C (<i>Maria Wimmer</i>)</p>	<p>Workshop Data Market Austria (<i>Bettina Höcht, Thomas Lampoltshammer</i>)</p>
	13:00 – 14:00	Lunch Break		

Wednesday, 5 September 2018		SESSION, LOCATION, CHAIR		
DAY 3 – AFTERNOON	13:00 – 14:00	Lunch Break		
	14:00 – 16:00	<p>General E-Government & Open Government, Main Hall, Chair: Themis Tambouris</p> <ul style="list-style-type: none"> Public funding in collective innovations for public-private activities (<i>Boriana Rukanova, Helle Zinner Henriksen, Frank Heijmann, Siti Arna Arifah Arman and Yao-Hua Tan</i>) Ontology Based Data Management: A Study in a Brazilian Federal Agency (<i>Márcia Myuki Takenaka Fujimoto and Edna Dias Canedo</i>) Blockchain in Government 3.0: A Review (<i>Charalampos Alexopoulos, Aggeliki Androutsopoulou, Zoi Lachana and Yannis Charalabidis</i>) Open Source Urbanism: Requirements for an Open Design Platform to Support an Emerging Concept (<i>Sergei Zhilin, Bram Klievink and Martin de Jong</i>) 	<p>Digital Collaboration and Social Media, SE, Chair: Gregor Eibl</p> <ul style="list-style-type: none"> Page Owner Comments on Page User Posts. A Pilot Study of Three Swedish Municipalities (<i>Peter Bellström and John Sören Pettersson</i>) <p>AI, Data Analytics and Automated Decision-Making, SE, Chair: Gregor Eibl</p> <ul style="list-style-type: none"> Using Geocoding and Topic Extraction to Make Sense of Comments on Social Network Pages of Local Government Agencies (<i>Pedro C. R. Lima, Raissa Barcellos, Flavia Bernardini and José Viterbo</i>) Using Chatbots and Semantics to Exploit Public Sector Information (<i>Efthimios Tambouris</i>) Sentiment in Citizen Feedback: Exploration by Supervised Learning (<i>Robin Lybeck, Samuel Rönnqvist and Sampo Ruoppila</i>) 	<p>Policy Modeling and Policy Informatics, SE, Chair: Thomas Lampoltshammer</p> <ul style="list-style-type: none"> Policy Informatics in the Social Media Era: Analysing Opinions for Policy Making (<i>Aggeliki Androutsopoulou, Yannis Charalabidis and Euripidis Loukis</i>) <p>General E-Government & Open Government, Main Hall, Chair: Thomas Lampoltshammer</p> <ul style="list-style-type: none"> The Digital Divide: The Impact of Internet Price-quality on Online Service Use in Europe since 2008 (<i>Morten Meyerhoff Nielsen, Ibrahim Rohman and Nuno Lopes</i>) VR-Participation: A Gateway to More Engaged and More Trusted Digital Democracy (<i>Lukasz Porwol, Adegboyega Ojo</i>) Understanding the Potential of Blockchain for IoT Data in the Public Sector: Challenges and Benefits in a Simulated Environment (<i>Lingjun Fan, Sora Park and J. Ramon Gil-Garcia</i>)
	16:00 – 16:30	Coffee Break		
	16:30 – 17:30	<p>Reflections and Viewpoints, SE, Chair: Shefali Virkar</p> <ul style="list-style-type: none"> Open Government in the OGPDE Matrix (<i>Jörn von Lucke</i>) Transparency Challenges in Blockchain (<i>Paulo Fontana, Bruna Diirr and Claudia Cappelli</i>) A Proposed Framework for Engagement Through Entertainment (<i>Sarah-Kristin Thiel</i>) Pakistan Smart Cities Context: Lahore and Multan (<i>Nuno Lopes and Shahid Farooq</i>) Smart City According to Whom? The Case of Armação dos Búzios, Brazil. (<i>Mariana Brandão, Luiz Antonio Joia and Gabriel Marcuzzo do Canto Cavalheiro</i>) 	<p>Reflections and Viewpoints, SE, Chair: Habin Lee</p> <ul style="list-style-type: none"> ICTs and Opportunities of Empowerment in a Context of State-Sanctioned Homophobia: The Case of the LGBTQI Community in Kampala (<i>Jakob Svensson and Cecilia Strand</i>) Bridging between Policy-Making and Academic Research: A Within-Case Analysis of the International Rankings for Justice (<i>Soumaya Ben Dhaou, Mariana Lameiras, Delfina Soares and Ibrahim Rohman</i>) Global Challenge of Identity : Blockchain e-ID System for a Sustainable Development and Good Governance (<i>Soumaya I. Ben Dhaou and Ibrahim Kholil Rohman</i>) Social Investors as Enablers of Social Innovation and Social Innovation Research (<i>N.D. Pan</i>) 	
17:30	<p>Best Paper Award and Closing (Main Hall) with Cheese & Wine – kindly supported by</p>			